

If you are the Registered Contact for a Child Trust Fund investing in the Royal London FTSE4Good Tracker Trust you would have received the following information.

November 2016

#### Important changes to your Stakeholder Child Trust Fund (CTF)

FORESTER FUND MANAGEMENT LIMITED ("The Children's Mutual") are bulk transferring The Children's Mutual Stakeholder CTFs to FORESTER LIFE LIMITED ("Forester Life").

Forester Life is an insurance company incorporated in the UK that is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. The registered address of Forester Life is Foresters House, 2 Cromwell Avenue, Bromley BR2 9BF.

Both The Children's Mutual and Forester Life are part of Foresters Financial and to streamline both companies, Forester Life is taking over the Stakeholder CTFs.

The planned transfer date (the "**Transfer Date**") for Your Child's Account is the 1<sup>st</sup> January 2017. From the Transfer Date The Children's Mutual will cease to act as a provider of CTF accounts.

The rest of this letter sets out the transfer in more detail.

#### Transfer from The Children's Mutual to Forester Life

The Children's Mutual is transferring the CTF accounts that it has provided, including Your Child's Account to Forester Life ("**the Transfer**").

The Transfer will be carried out by The Children's Mutual and Forester Life in accordance with the requirements of the Child Trust Fund Regulations 2004 (SI 2004/1450) (the "**CTF Regulations**").

The CTF Regulations provide that a transfer of two or more CTF accounts can be undertaken by a CTF provider without the customer having to submit a new CTF application form to the new CTF provider, or take any other steps. The CTF Regulations refer to this process as a "bulk transfer". This is the process that The Children's Mutual and Forester Life will use.

From the Transfer Date, The Children's Mutual will cease to act as a provider of CTF accounts.

#### What this means for Your Child's Account

There will be no break in the management of Your Child's Account as part of the Transfer.

From the Transfer Date, Forester Life will be the provider of Your Child's Account. On completion of the Transfer Forester Life will issue the Registered Contact with the CTF Plan Documents which includes the Terms and Conditions (the "Forester Life Plan").

Forester Life will continue to provide you with access to the same unit trust funds that Your Child's Account was invested in prior to the Transfer.

As Forester Life is an insurance company, the form of the Forester Life Plan will be a unit-linked life insurance policy between you and Forester Life, which will be invested in the unit trust funds.

Under the Forester Life Plan, the annual management charge for Your Child's Account will not change. Once Your Child's Account has been transferred to Forester Life Your Child's Account will be renamed the Child Trust Fund - Stakeholder Options.

#### **Your right for Your Child's Account not to be transferred to Forester Life as part of the Transfer**

Under the CTF Regulations, you have the right to instruct The Children's Mutual that you do not wish for Your Child's Account to be transferred to Forester Life as part of the Transfer.

Foresters Financial hopes that you will appreciate the benefits offered from the Transfer, as detailed in the enclosed information.

If instead of transferring Your Child's Account to Forester Life you would like Your Child's Account to be transferred to another provider, you should contact them. Please take careful consideration before you make your decision. To allow enough time for The Children's Mutual to action the transfer to your chosen provider, The Children's Mutual must receive the written transfer instruction from them before the 16<sup>th</sup> December 2016. The Children's Mutual will not make a charge for any transfer.

If we do not receive the written transfer instruction before the date specified above, you can choose to transfer at any time after the Transfer has been completed. Forester Life will not make any charge for this.

#### **Further information**

If you would like further information then please call The Children's Mutual on 0330 024 1210 lines are open Monday to Friday 8am to 8pm and Saturday 9am to 1pm.

The Children's Mutual,  
PO Box 1137,  
Cheltenham  
GL50 9QS

Yours sincerely,



Euan Allison  
Chief Executive Officer  
On behalf of Foresters Financial, Forester Life and The Children's Mutual



# What you need to know about the Child Trust Fund – Stakeholder Options

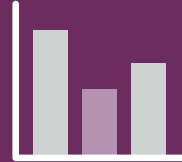
At Foresters Financial we understand how important it is to save for your child's future. We are always looking for ways to help improve the service and features we provide for our customers. Some of the benefits you will get with us are:



More choice



Online account



More fund options



Member benefits

## More ways to do business with us

You will be able to do business with us in a way that suits you; online, over the phone, by post or with a Forester Life Financial Adviser.

## More fund options

In addition to your current fund choice you will have the option to switch part or all of your investment into other funds that we offer.

## Providing a boost to your child's contribution

If you have a Direct Debit, each year your contribution will increase to keep pace with inflation (subject to a minimum of 2.5% and maximum contribution limit). You will receive written notification before the increase occurs and you have the option to opt out of this at any time.

## Giving you more

As your child will have a Plan directly with Forester Life they will become a member of Foresters Financial. Membership will provide benefits and opportunities over the coming years, some of which are detailed overleaf.

## Your Questions Answered

### Do I need to do anything?

No you do not need to do anything. The transfer will happen automatically in the New Year.

### Do I need to amend my Direct Debit or standing order?

No, there is no need to make any changes. For a Direct Debit your bank statement will show *Forester Life*, following the receipt of your child's Plan Document, rather than *The Children's Mutual* as the payment reference. You will continue to enjoy the full benefits of the Direct Debit Guarantee as detailed on the right. Please retain this for your future reference.

### Can I still make one-off payments?

You, your family and friends can continue to contribute to your child's savings. Between 30<sup>th</sup> December 2016 and 3<sup>rd</sup> January 2017 we're unable to accept debit card payments.

## Is there any change to where my child's CTF is invested?

The fund your child's Child Trust Fund (CTF) is currently invested in will not change, however the name may change in the future to better reflect the nature of the investment.

## What happens next?

When the transfer occurs you will receive a closing statement from The Children's Mutual together with your child's Plan Document from Forester Life. You will also receive instructions on how to set up your online account.

There will be some small changes;

- The name of your Plan will change to Child Trust Fund – Stakeholder Options.
- If you are contributing to your child's CTF and the value exceeds £300 you will receive an annual statement. Otherwise you will receive a statement on your child's 11<sup>th</sup> and 16<sup>th</sup> birthdays. However you can check the value online at any time.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Forester Life Ltd will notify you 3 working days in advance of your account being debited or as otherwise agreed. If you request Forester Life Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Forester Life Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Forester Life Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

If you have any further questions about the transfer please visit [foresters.com/tcmfaq](http://foresters.com/tcmfaq) or call The Children's Mutual Customer Services team on 0330 024 1210.

# About Foresters Financial



Foresters Financial is an international financial services organisation which has been looking after families for over 140 years and now looks after over £25.8bn\* funds under management. We share our financial strength with more than 3 million customers across the UK, Canada and the United States who benefit from the foundation of experience, expertise and reliability we have built up for more than a century.

In the UK Foresters Financial operates under the legal name of Forester Life and has over 1.3m customers and over £3.7bn\* of funds under management.

In 2013 Forester Life took over The Children's Mutual and both are part of Foresters Financial. To enable your child to become a member of Foresters Financial we are transferring your child's account from The Children's Mutual to Forester Life. The administration of your child's account will be looked after in our UK based head office.

\*as of 30<sup>th</sup> September 2016

## Our rich history

We believe in enriching lives and building strong communities – that's our purpose. It has defined us since 1874, and it helps us continually redefine what a financial provider can do for you and your family.

Our savings, investment and protection products are just a starting point to help families achieve long-term financial security. Our financial strength gives families the confidence and security they need to invest with us, and we're here to help you reach your financial goals, protect your family and make a difference in your community.

## Doing more for you

To make sure that you have a great experience, we're committed to providing you with the highest level of service and reliability. As part of this, we will provide greater choice in how you do business with us, whether that's online, over the phone, by post or with one of our Financial Advisers.

## What this means for you

Foresters Financial is a mutual organisation that is driven to share not shareholder driven. This means that the organisation is run for the benefit of our members and as such, we always look for ways to act in our members' interests. Instead of paying shareholders a dividend, our aim is to invest in the things that are of importance to our members and put their needs at the forefront of everything we do.

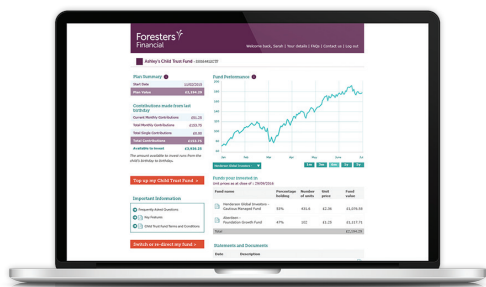
We provide a range of member benefits and opportunities that enable you to enjoy quality time at complimentary family events and to organise and support volunteer projects in your local community, making it easy for you to give a little something back if you would like to get involved.

In 2015 we gave over £2.8 million in Community Grants creating 1,900 fun family and volunteer activities attended by 160,000 members and guests.

We know just how important it is to make the most of your investments so you can provide your family that head start in life.

At Foresters Financial we believe in doing more - for you, your family and your community

If you would like to know more about Foresters Financial, please visit [foresters.com](http://foresters.com)



## Online account management at your fingertips

As someone who appreciates the importance of saving for your child's future, we want to make it as simple as possible to continue to save on their behalf. My Plans allows you to view their Forester Life investment easily online, making it easy to manage their account. Take a look at the benefits below:

- 24/7 account management
- View how much your investment is worth
- Access important documents
- Instruct us to switch between the funds
- Family and friends can contribute online too
- Access to additional Forester Life products

If you are the Registered Contact for your child's Child Trust Fund investing in any of the other funds you would have received the following information.

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Forester Life will continue to provide you with access to the same funds that Your Child's Account was invested in prior to the Transfer.

As Forester Life is an insurance company, the form of the Forester Life Plan will be a unit-linked life insurance policy between you and Forester Life, which will be invested in the funds.

Under the Forester Life Plan, the annual management charge for Your Child's Account will not change. Once Your Child's Account has been transferred to Forester Life Your Child's Account will be renamed the Child Trust Fund - Stakeholder Options.

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Chief Executive Officer  
On behalf of Foresters Financial, Forester Life and The Children's Mutual



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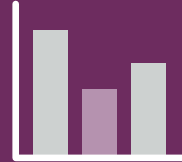
At Foresters Financial we understand how important it is to save for your child's future. We are always looking for ways to help improve the service and features we provide for our customers. Some of the benefits you will get with us are:



More choice



Online account



More fund options



Member benefits

## More ways to do business with us

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## Your Questions Answered

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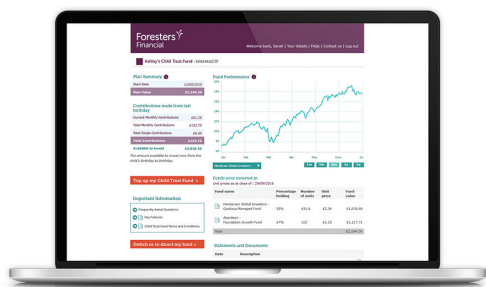
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